

# SEA LIFE Sydney Aquarium & WILD LIFE Sydney Zoo – HAUNTED HABITATS Competition Terms & Conditions

## FULL TERMS AND CONDITIONS

1. Information on how to enter forms part of the terms of entry. Entry into the competition is deemed acceptance of these terms and conditions.

## RELATED CONTENT

2. HAUNTED HABITATS competition at WILD LIFE Sydney Zoo and SEA LIFE Sydney Aquarium is a competition of chance, and the winners will be selected in a random draw.
3. Entry is open to anyone. However, employees and immediate families of Merlin Entertainments, and their associated agencies and companies connected with this competition are not eligible to enter.

## HOW TO ENTER

The competition will be held between Saturday March 16 and Sunday April 28 at WILD LIFE Sydney Zoo and SEA LIFE Sydney Aquarium.

- Entries will be open from Saturday, 16<sup>th</sup> March 2024 at 9:30am AEST at SEA LIFE Sydney Aquarium and 10:00am AEST at WILD LIFE Sydney Zoo
  - Entries will close Sunday, 28<sup>th</sup> April 2024 at 5:00pm AEST at SEA LIFE Sydney Aquarium and WILD LIFE Sydney Zoo
  - The winners will be drawn by the Merlin Entertainments marketing team. The winners will be notified by Merlin Entertainments by Wednesday 1<sup>st</sup> May 2024 by email
4. To enter, participants must follow the following steps:
    - Gain entry to SEA LIFE Sydney Aquarium or WILD LIFE Sydney Zoo through a valid ticket purchase
    - Locate the 'Haunted Habitats' QR codes, complete all six (6) games to collect the badges and enter their personal details via the platform
  5. By submitting content, a user thereby accepts the terms and conditions laid out within this document.
  6. Incomprehensible entries will be deemed invalid.
  7. Entrants in the competition may enter as many times as they wish. Six completed games = one entry

## THE PRIZE(S)

There will be 22 prize winners in total (2 x major prizes and 20 x runner-up prizes)

1. 1 x major prize winner at SEA LIFE Sydney Aquarium will receive:
    - A Sony © Playstation 5 slim console (value \$799RRP)
    - A double in-season pass to see Ghostbusters: Frozen Empire (value \$50RRP)
- 10 x runner-up prize winners at SEA LIFE Sydney Aquarium will receive:
- A Ghostbusters: Frozen Empire merchandise pack (value \$140 RRP), including:
    - Pencil case

- Drawstring bag
- Iron-on patch
- Squishy key chain
- Double in-season movie pass
- Slime notebook

1 x major prize winner at WILD LIFE Sydney Zoo will receive:

- A Sony © Playstation 5 slim console (value \$799RRP)
- A double in-season pass to see Ghostbusters: Frozen Empire (value \$50RRP)

10 x runner-up prize winners at WILD LIFE Sydney Zoo will receive:

- A Ghostbusters: Frozen Empire merchandise pack (value \$140 RRP), including:
  - Pencil case
  - Drawstring bag
  - Iron-on patch
  - Squishy key chain
  - Double in-season movie pass
  - Slime notebook

2. The Promoter reserves the right to request winners to provide proof of identity; proof of identification, residency and entry considered suitable for verification is at the discretion of the Promoter. In the event that a winner cannot provide suitable proof, the winner will forfeit the prize in whole and no substitute will be offered.
3. The Promoter reserves the right to verify the validity of entries and to disqualify any entry which, in the opinion of the Promoter, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these terms and conditions of entry or who has, in the opinion of the Promoter, engaged in conduct in entering the promotion which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the promotion and/or the Promoter. The Promoter reserves the right to disqualify a winner if the Promoter becomes aware that the winner and/or the winner's entry is of a type described in this clause.
4. The Promoter accepts no responsibility for any late, lost or misdirected entries including delays in the posting of responses due to technical disruptions, network congestion or for any other reason.
5. The cost of entering the competition will be dependent on the entrant's individual Internet Service Provider.
6. In the event that for any reason whatsoever a winner does not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the prize.
7. The winner(s) will be selected at random from those entries that meet all requirements by Merlin Entertainments

8. Should an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to Promoter.
9. The promoter's decision is final and the promoter will not enter into correspondence regarding the Competition result or winning entries.
10. It is a condition of accepting the prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements.
11. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability to proceed with the competition on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel the competition and recommence it from the start on the same conditions, subject to any directions given under State Regulation.
12. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter is not responsible for any incorrect or inaccurate information, either caused by the phone user or for any of the equipment or programming associated with or utilised in this competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
13. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
14. The Promoter and their associated agencies and companies assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.
15. If for any reason this competition is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the competition, subject to any direction given under State Regulation.

16. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion. Information supplied when logging your entry will be used by Merlin Entertainment to contact you in the event of winning a prize. No further use of this information will be made without prior consent.
  
17. The Promoter is Merlin Entertainments Group 1 - 5 Wheat Road, Sydney, NSW, 2000, Australia. ABN: 51147624557